

How To Complain – EUROPESURE Travel Insurance 2020

Our aim is to ensure that all aspects of **Your** insurance are dealt with promptly, efficiently and fairly. At all times **We** are committed to providing **You** with the highest standard of service.

If **You** have any questions or concerns about **Your** policy **You** should, in the first instance, contact **Your** broker who sold the insurance to **You** or **Us** where applicable.

In the event that **You** remain dissatisfied and wish to make a complaint, **You** can do so at any time. For full details on making a Complaint, please refer to the Complaints Notice as contained within the **Schedule of Insurance** which was sent to **You** when **You** purchased a policy.

Alternatively, details can be found here. Please click on the country where **You** habitually reside.

[Austria](#) ; [Belgium](#) ; [Bulgaria](#) ; [Croatia](#) ; [Cyprus](#) ; [Czech Republic](#) ; [Denmark](#) ; [Estonia](#) ; [Finland](#) ; [France](#) ; [Germany](#) ; [Gibraltar](#) ; [Greece](#) ; [Hungary](#) ; [Iceland](#) ; [Ireland](#) ; [Italy](#) ; [Latvia](#) ; [Liechtenstein](#) ; [Lithuania](#) ; [Luxembourg](#) ; [Malta](#) ; [Monaco](#) ; [Netherlands](#) ; [Norway](#) ; [Poland](#) ; [Portugal](#) ; [Romania](#) ; [Slovakia](#) ; [Slovenia](#) ; [Spain](#) ; [Sweden](#) ; [United Kingdom](#).

APPLICABLE LAW AND JURISDICTION

If there are any disputes arising under, out of or in connection with this Insurance they shall be dealt with in accordance with the Service of Suit and Jurisdiction Clause attached to **Your Schedule of Insurance**.

Alternatively, details can be found here. Please click on the country where **You** habitually reside.

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