CHANGING PAYMENT PERIOD

Activa DKV app Guide

PRESENTATION

In DKV we are Health activists. That's why we want to make your life easier and help you to feel better.

With this guide we want you to see all possibilities offered by the App Activa DKV. In this way, you will login and manage your health policy procedures in a simple and fast way. Moreover, you will know all services offered by your policy, so you can benefit fully from it.

Next, we will show you step by step how to access to every section so the registration and the beginning of its use will be as simple as possible!

DOWNLOAD ACTIVA DKV   **DKV EXPLANATORY VIDEO**

**IF YOU HAVE DOUBTS...
WE WANT TO HELP YOU WITH
OUR SUPPORT CHANNELS!**

WhatsApp channel:
Contact to our support staff.
Please, click on **www.dkv.es/whatsapp** or save the phone number **+34 960 160 602** and directly chat to them.

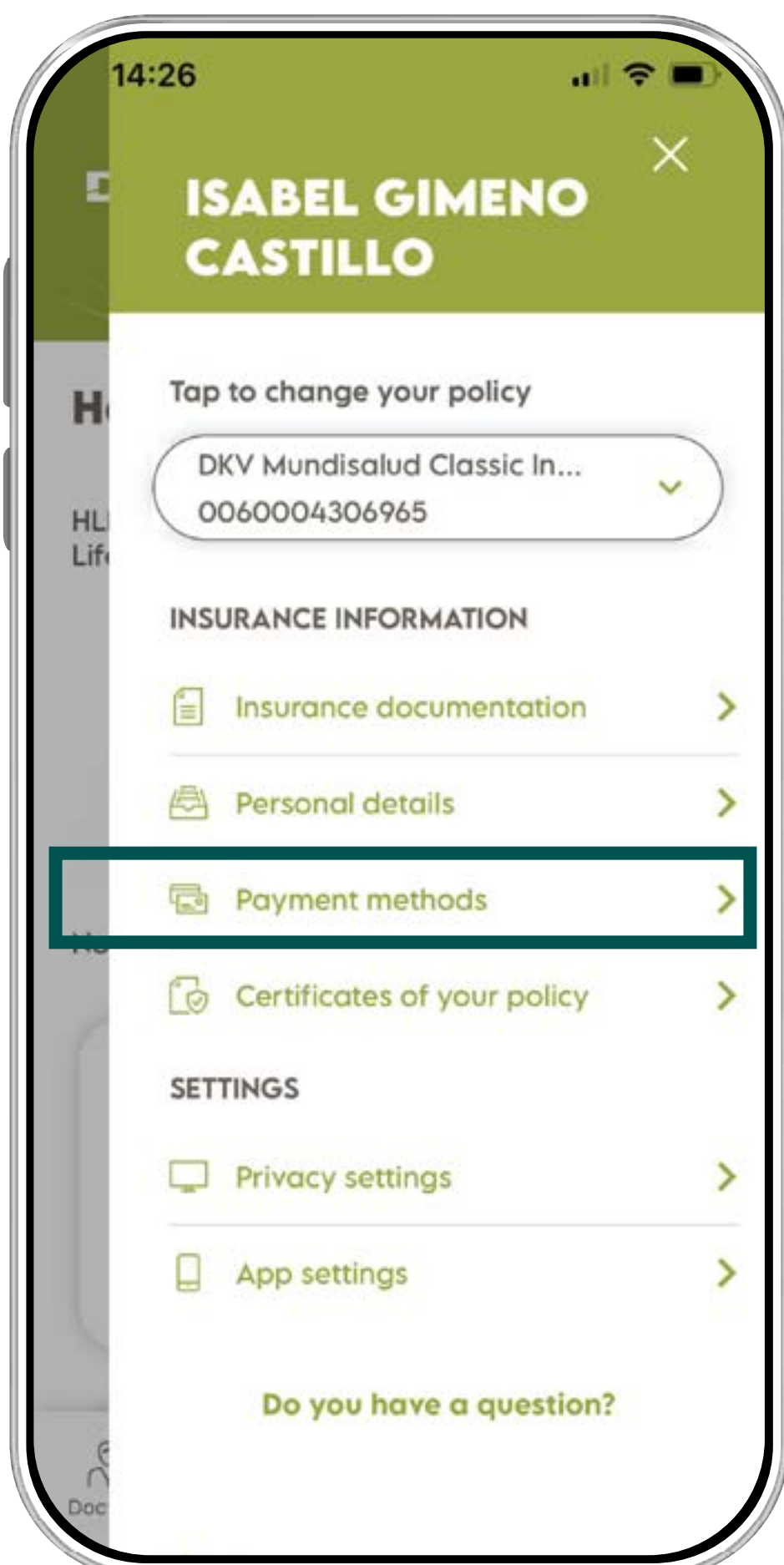**Activa app Support**

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PAYMENT INFORMATION

DO YOU WANT TO CHAGE YOUR POLICY PAYMENT PERIOD?

To change your policy payment period, please, follow these steps:

1. In the sidebar menu, go to "**Methods of payment**".

2. Tap the "**pencil**" placed next to "**Payment Period**".

3. Choose the new method of payment: **annual, biannual, quarterly, or monthly.**

4. Confirm the new information and click on "**Accept**".
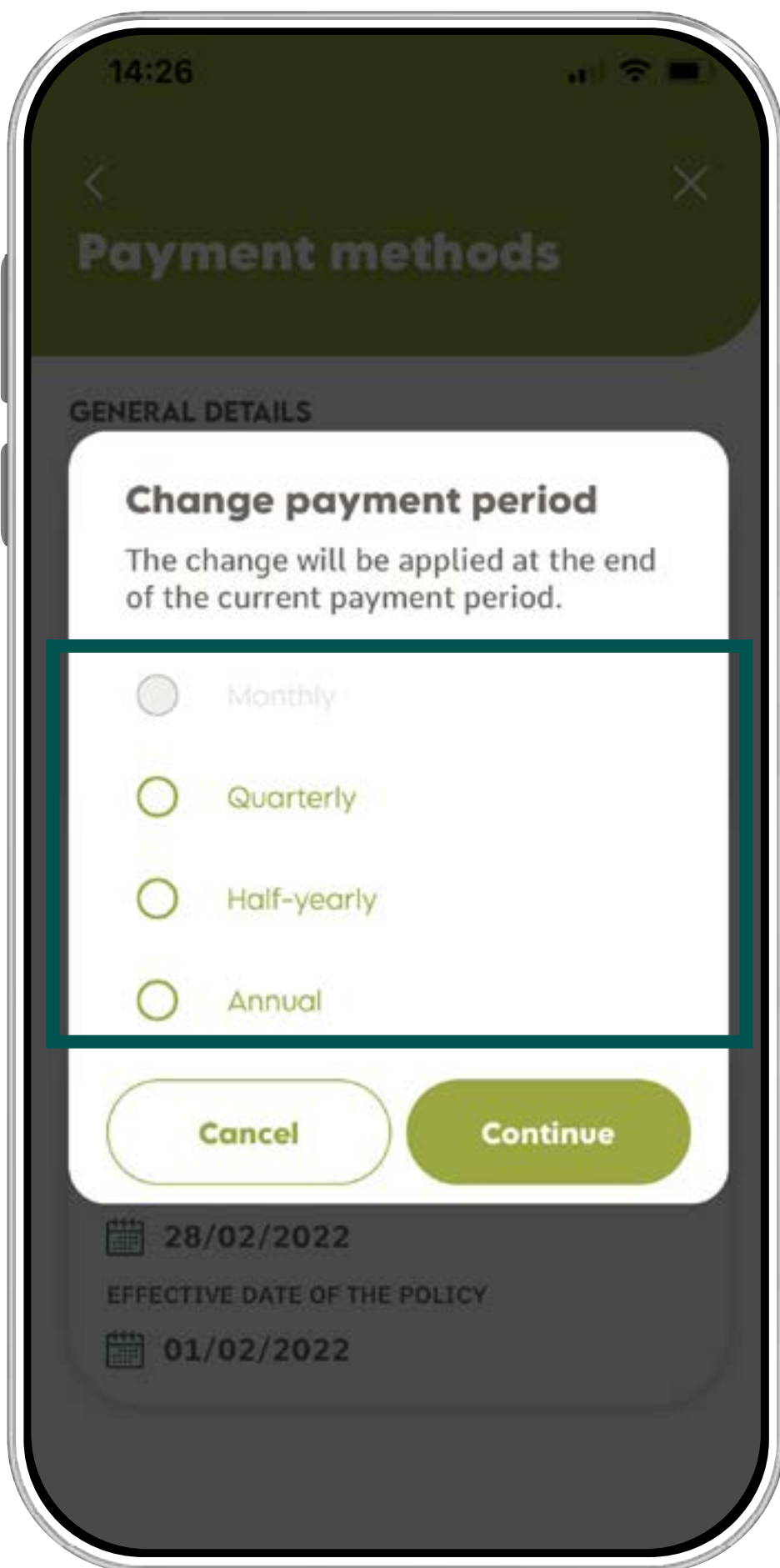
1. Select "**Methods of payment**".
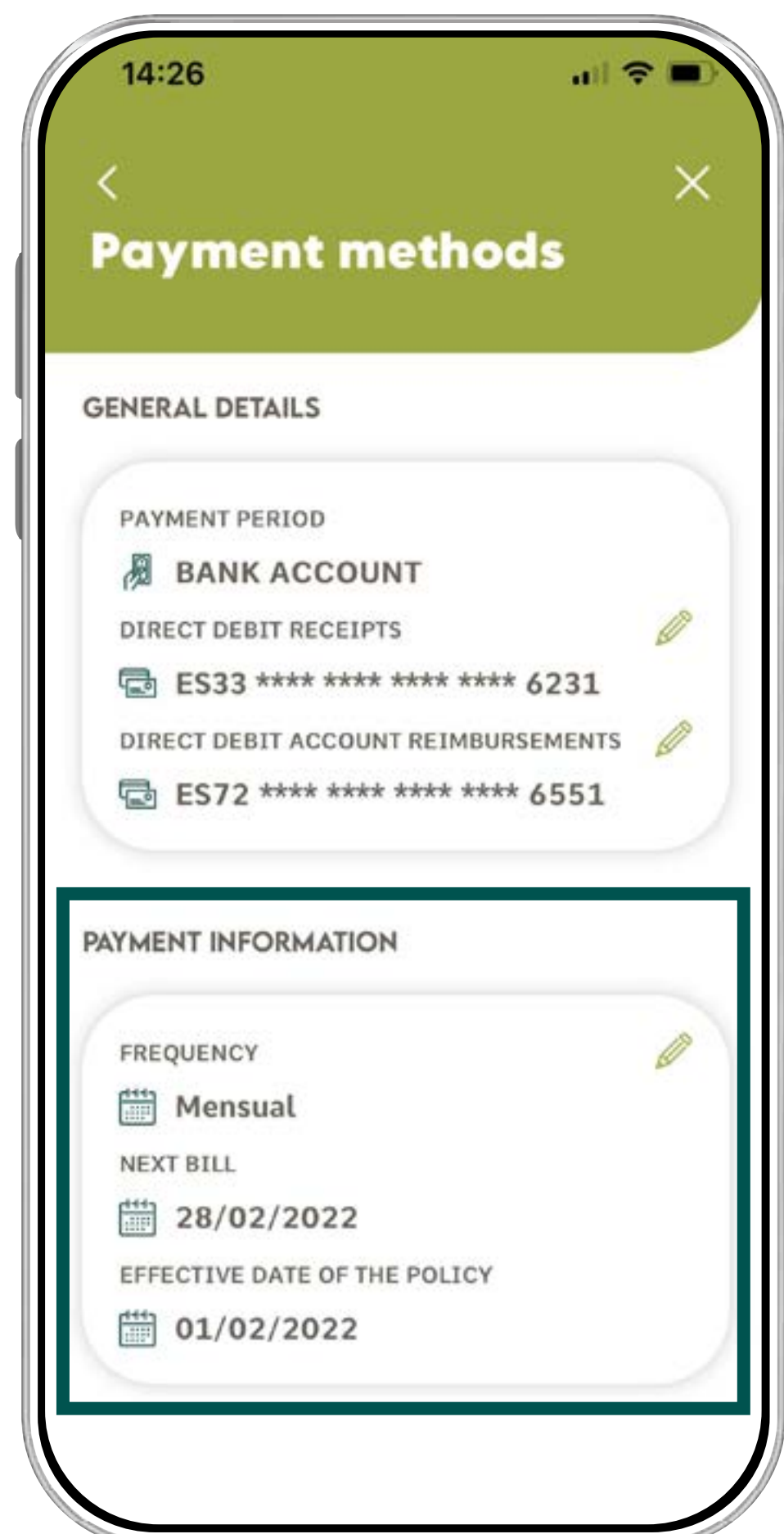
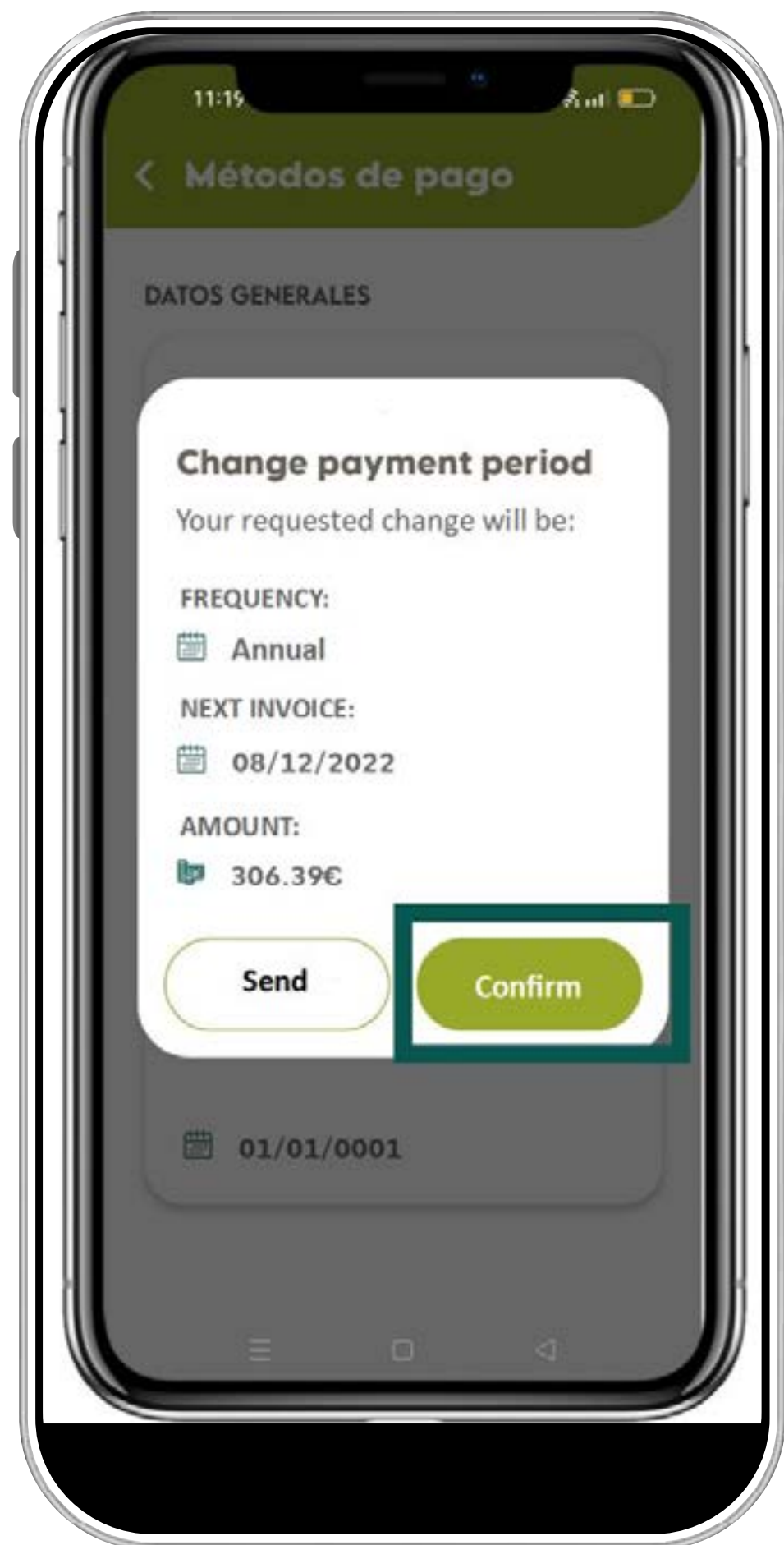2. Tab the "**pencil**" in "**Payment info**"

3. Choose the payment period that better fits to you.

4. Confirm and accept the change.

REMEMBER

The change of the payment period will only be done by the policy's holder.

If you have any problem to change them in the app, contact to us by Whatsapp DKV or through the app wall.

OTHER INTERESTING GUIDES...

> Login & Register

> Medical List

> Digital Card

> Authorizations

> Reimbursements

> Digital Signature

> Coverages

> Bank Account

> Payment period mod

> QC+

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